

# Report to Community 2018

## **Columbiana County Job & Family Services**

**Director Eileen Dray-Bardon** 

7989 Dickey Drive, Suite 2, Lisbon, OH 44432 Website: www.columbianacountyjfs.org Hours: Mon-Fri 8 am-4 pm Tel: 330-424-1471 Fax: 330-424-0925

### **Director's Message**

Dear Commissioners and other interested parties,

The County Department of Job and Family Services proudly presents its report of the activities conducted and services provided during calendar year 2018. On the pages which follow you will find the data which reflects the number of county residents we have served, dollar figures which represent the amount of funding made available to the our residents and to the local economy resulting from the work we do here, as well as other statistics demonstrating the impact of Job and Family Department administered services on the people and community which we serve.

Beyond the numbers, and not so readily captured, are the stories that go along with the work. Every person we serve has a story. People come to our doors when life is not treating them well. And they bring their stories. The people and their stories are what makes the work here so meaningful. There are stories of tragedies, of illness, stories of missed opportunities, but there are also stories of incredible strength and resiliency, of hope and healing. If you do this work long enough, you come to appreciate that we are all in this together. The compassion and caring we show to the people seeking our services comes full circle and blesses us.

My hat is off to our incredible staff. If you haven't walked in their shoes, you have no idea what it takes to do this work. This report is their report - what we accomplished measured by facts and figures. It is not so easy to report on the impact we have on the people we serve. But that is what keeps us coming back day after day.

We are grateful for the opportunity to provide these services to our community and for the support of the County Commissioners and the many community partners with whom we share this work.

Warmest Regards,

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Director (Retired 5/3/19)



### ASSISTANCE PROGRAMS

Visitors to the Public Assistance department: 20,090

Documents handled: 73,263

Applications processed: 7,324

Calls: 74,762

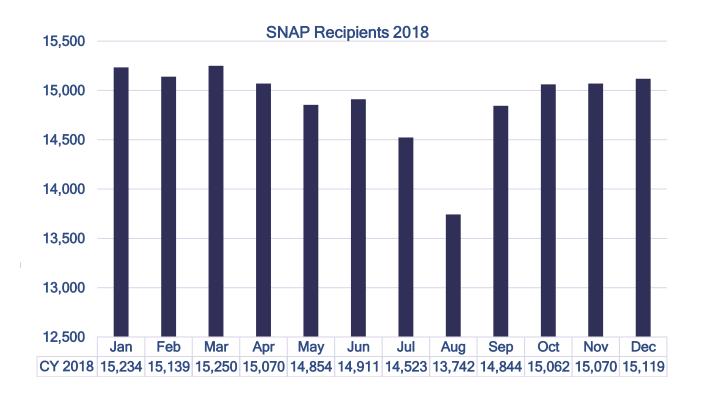
SNAP recipients: 14,902/month\*\*

Medicaid recipients: 23,068/month

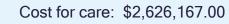
OWF recipients: 632/month (613 children; 19 adults)

18 families/month had a work requirement to receive assistance

\*\*Estimate due to 2018 state conversion to Ohio Benefits and the unavailability of reliable reporting



# ASSISTANCE PROGRAMS MET recipients: 389/month Annual miles driven: 325,184 Annual cost: \$1.2 million Image: Child Care (children served): 1,160 Child Care (children served): 1,160 Image: Child Care active cases: 1,180 Image: Child Care provided: 808,179 Mursing facility residents: 428 Hours of care provided: 808,179



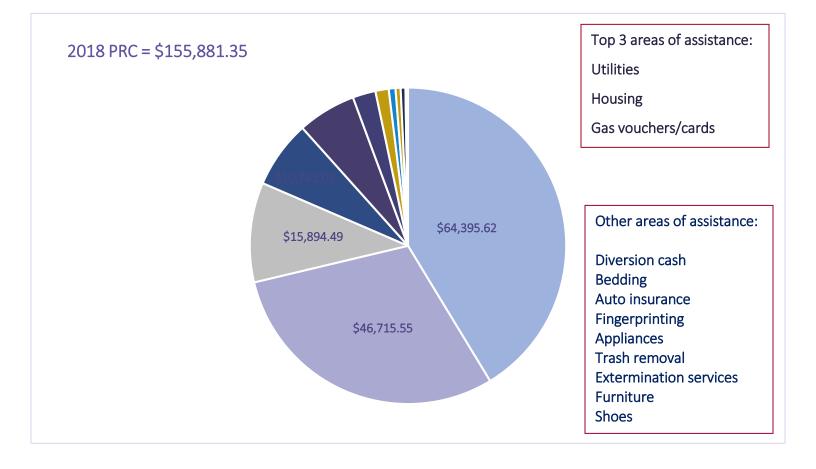


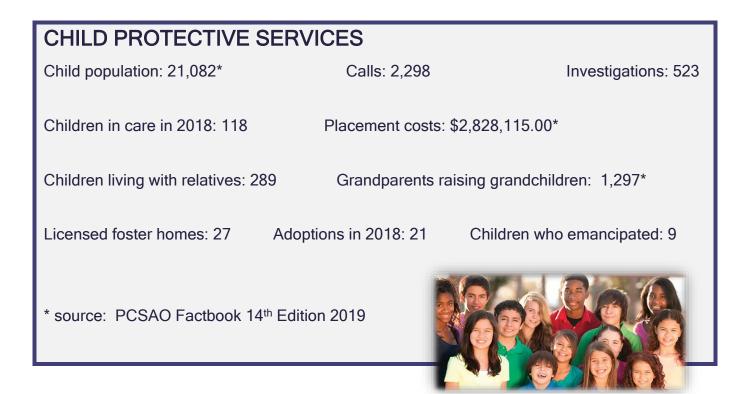
### ASSISTANCE PROGRAMS

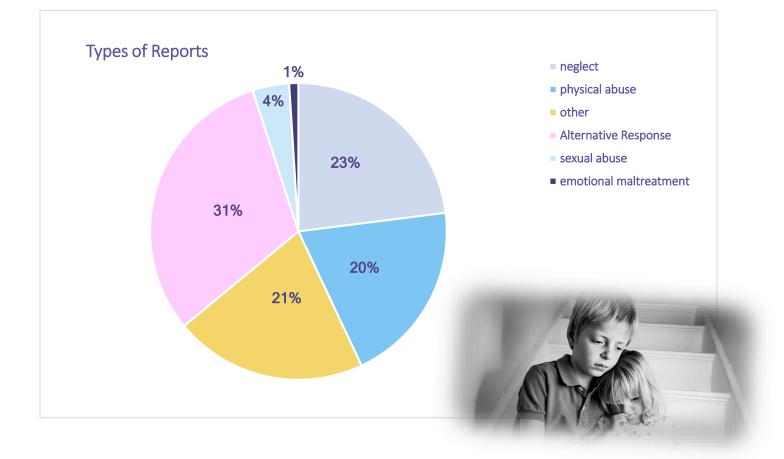
PRC recipients: 1,308



TANF Summer Activity Project: distributed 500+ summer activity bags to junior high students

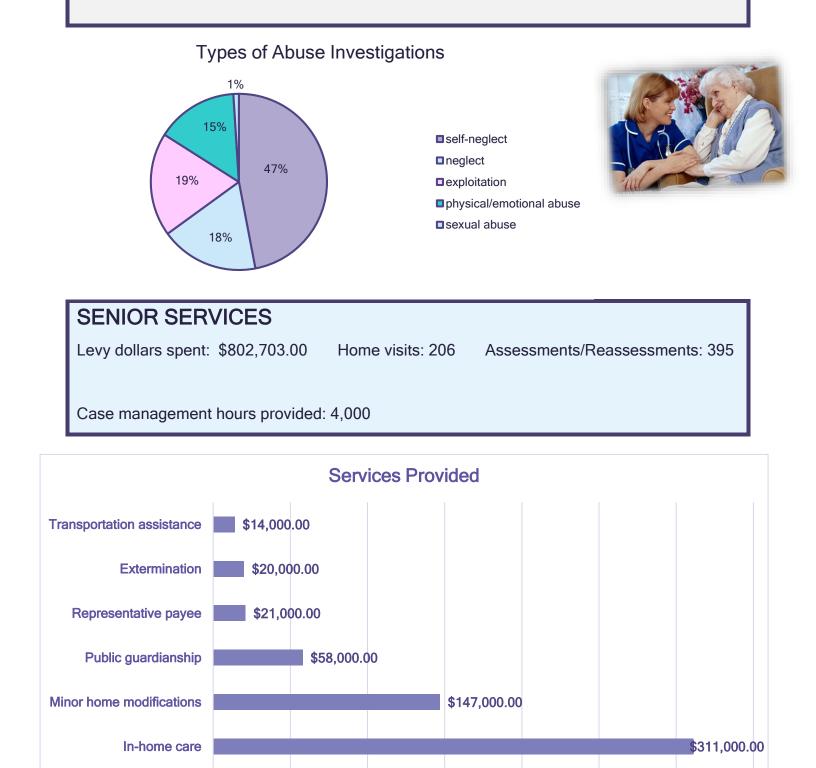






## ADULT PROTECTIVE SERVICES

Investigations: 226



### CHILD SUPPORT ENFORCEMENT

Total open cases: 9,815

People served: 22,299

Total collections: \$17,459,648.00 (In-house collections: \$444,793.00)

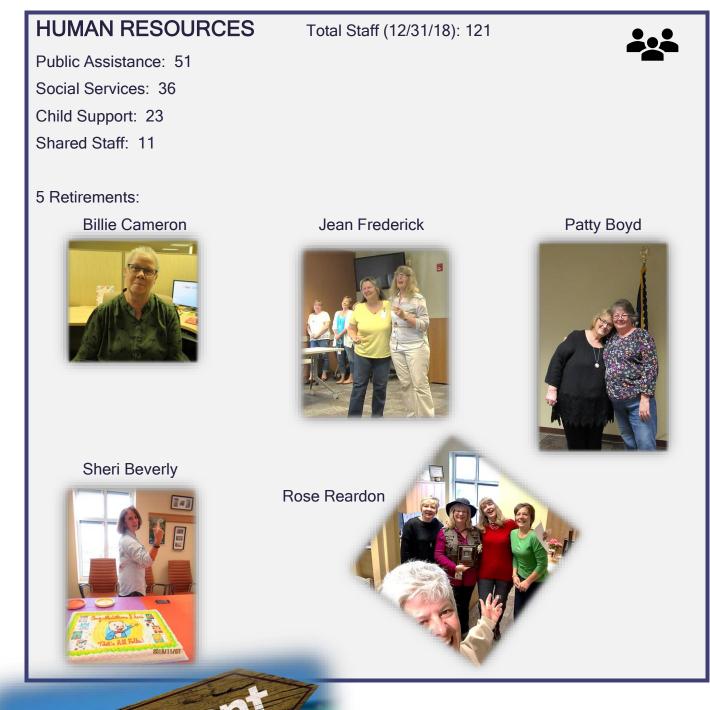
Paternity establishments: 98

Support/medical order establishments: 113

DNA samples collected: 346







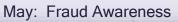


# AGENCY ACTIVITIES

April: Child Abuse Awareness



Annual Caring for Kids Dinner





June: Elder Abuse Awareness



County Fair Senior Day





August: Child Support Awareness



### ADMINISTRATIVE/PROGRAM EXPENDITURES

Administration

Shared Income Maintenance Social Services Child Support <b>Subtotal</b>	<pre>\$ 1,616,319.03 3,175,255.90 2,213,142.82 1,293,228.01 \$ 8,297,945.76</pre>
Purchased Services	
IM / TANF Social Services Child Support <b>Subtotal</b>	\$ 424,729.39 39,027.33 329,096.36 <b>\$ 792,853.08</b>
Assistance Expenditures	
Ohio Works First / TANF Prevention, Retention, Contingency (PRC) SNAP Medicaid <b>Subtotal</b>	\$ 1,605,273.00 (SeptDec. estimated) ** 155,881.35 21,892,602.00 (Oct. estimated) ** 220,084,061.00 \$ 243,737,817.35
Grand Total	<u>\$ 252,828,616.19</u>
County Share of Total (Mandated Share)	\$ 220,728.50
Administrative Cost (as % of total)	3.28%
County Share (as % of total)	0.09%

\*\*Estimate due to 2018 state conversion to Ohio Benefits and the unavailability of reliable reporting

Extended Hours: 1st Thursday of the month 8 am-6:30 pm

Child Protective/Adult Protective Services Phone: 330-420-6600 Fax: 330-424-0931 After Hour Emergencies: 330-424-5715

Child Support Enforcement Phone: 330-424-7781 Toll Free: 800-353-0125 Fax: 330-420-2106

> Senior Citizens Services Phone: 330-420-6695 Fax: 330-420-6698