

**Columbiana County Department of
Job & Family Services**

**ANNUAL
REPORT**

2022



Board of Commissioners:

Roy Paparodis

Mike Halleck

Tim Weigle

Message from the Director



In 2022, my employment with the agency reached the twenty-year mark. In hitting that milestone, I had the opportunity to reflect on the work we have done, the connections we have made, and the lives that have been enhanced by the work that we do. I have had the opportunity to meet many great people, amazing people, both at the county level and state level. I have also had the opportunity to work for amazing people. In 2022, I could not be luckier to work for three top notch commissioners and approximately 120 employees. My team is truly second to none, and I am grateful and appreciative of every single member. I was able to take a national training in 2022, and from that I was able to put my thoughts of my team onto paper. "I am the most unimportant person by myself."

In addition, I took time to reflect on the community partners, regional relationships, and state relationships that I've had the pleasure to form. Columbiana County is amazing when it comes to working together to find ways to make things happen. I am thankful for such a responsible helpful group of professionals.

I could not do what I do and could not have done what I did in 2022, without the help of regional and state partners. I have seen professionals readily available, and more than willing to help to provide guidance and follow up.

The year 2022 was a time to reflect and think of everything we have encountered and overcome, not only in 2022, but during my last twenty years.

In a nutshell, we have experienced a recession and overcame it, coming back stronger than before. We have seen a national pandemic, learned to live with it, and are overcoming it. There is no doubt in my mind once again, that we will be stronger than ever in the end. This happens because of us - because of the teamwork our county demonstrates and our ability to pull together and make things happen.

I am proud to serve the residents of Columbiana County. I am also proud to work with such amazing people and to call this great county my home.

Rachel Ketterman, Director

Public Assistance

Columbiana County JFS determines eligibility and provides eligibility case management for the services listed on this page.

In doing so, The Department of Job and Family Services is dedicated to providing assistance to identify, develop, and provide supportive services necessary in empowering members of the county, particularly those faced with challenges created by poverty.



Food Assistance

Individuals Served 14,648
 Annual Expenditures \$ 43,648,288.00

Ohio Works First (OWF)

Individuals Served 552
 Annual Expenditures \$ 1,600,779.00

Medicaid

Individuals Served 31,834
 Annual Expenditures \$ 262,054,086

Non-Emergency Transportation (NET)

Individuals Served 3,589
 Annual Expenditures \$ 718,449.12

Child Care

Children Served 588

Long-term Care Facility Residents

Residents 471
 Individuals on Waiver Program 1,016

Prevention, Retention, & Contingency

Prevention, Retention and Contingency (PRC) is a program designed to assist low income families in overcoming immediate barriers to achieving or maintaining economic self-sufficiency, thereby preventing the need for ongoing public assistance.

Types of PRC services offered:

- Utilities with disconnection
- Purchase of bulk fuel for heating
- First month rent/deposit
- Gasoline Vouchers

PRC - Shoe Program \$ 143,208.17
 PRC - Diversion Cash \$ 45,984.44
 PRC - Utilities \$ 30,085.68
 PRC - Annual Expenditures \$ 295,055.84

Fraud Control

Referrals Received: 458
 New Claims Opened: 161
 IPV's Secured: 21
 Average Caseload: 1,334
 Benefit Recovery: \$292,224.43

The majority of public assistance recipients utilize services properly. However, to ensure funds are used and accessed correctly, CCDJFS is committed to investigating allegations of suspected fraud.



Child Support Enforcement Agency

Columbiana County Child Support is committed to serving families by diligently and efficiently providing child support services in a respectful, professional, and effective manner.

The Columbiana County Child Support Enforcement Agency enforces support orders through both administrative and judicial processes. Some enforcement methods are automatic while others are used when the Non-Custodial Party fails to pay support.

Orders Established: 111
Paternities Established: 88

Cases: 8,529
Emancipations: 510

Collections: \$15,722,002.00



Senior Citizen Services

Columbiana County Senior Services helps Columbiana County residents age 60 and older remain safe in their homes. It provides in-home services for eligible seniors who might otherwise be forced to leave their homes. Services provided include case management, homemaker/ home health services, pest control, dumpster services, minor home repairs/modifications as well as public guardianship.

Total individuals served 3,172

Home Visits: 329
Hours Provided: 4,671.5
Assessments: 263
Re-assessments: 317
Levy Dollars Spent: \$656,602.77



Child Protective Services

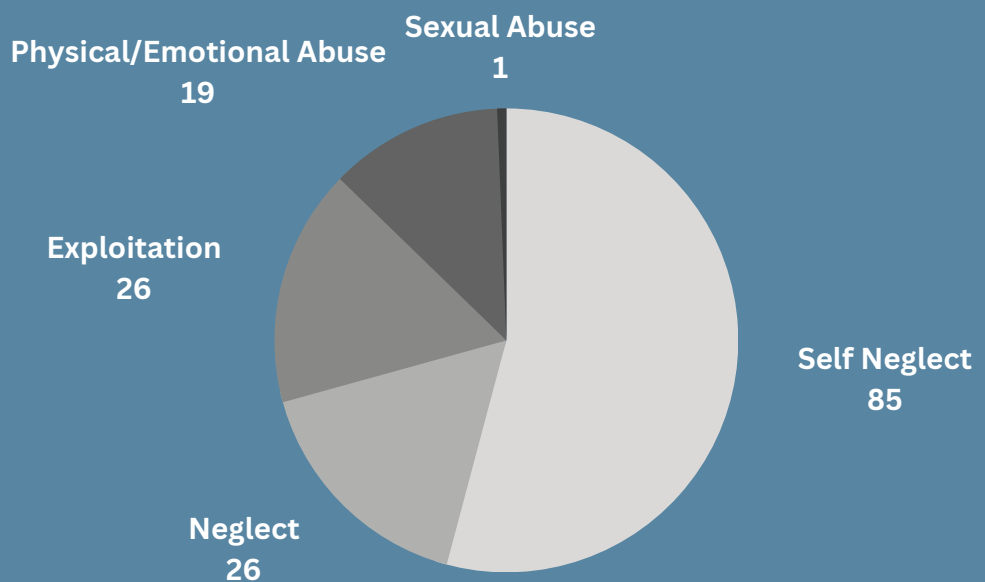
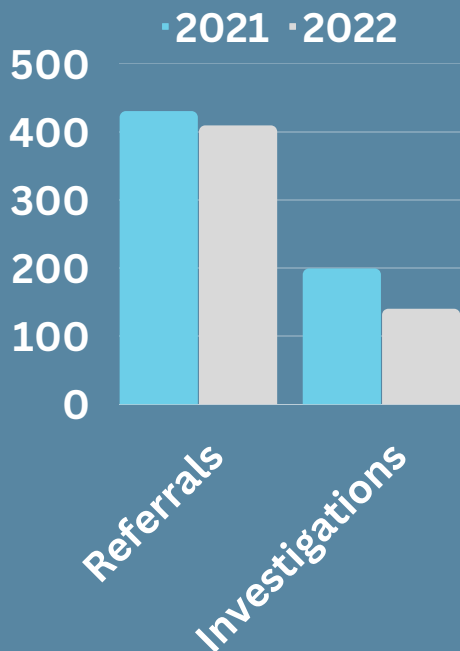
Columbiana County Children Services is the Public Children Services Agency (PCSA) for Columbiana County. It is the agency mandated by law to investigate reports of child abuse and neglect. They may serve as the custodian of children who temporarily cannot remain in their home (foster care) and also work to find permanent homes for children whose parents' rights have been terminated (adoption).

The goal of Children Services is to engage and support families in the provision of safety, permanency, and wellbeing for their children, through a team approach and a family centered practice.

Child Population in 2021:	22,592 (www.usafact.org)	Total Calls in 2022:	2,103
Annual Cost of Foster Care:	\$2.86 million	Investigations:	523
Licensed Foster Homes:	20	Children Involved with CPS:	1,281
Adoptions:	2	Children in Placement:	106
Emancipations:	2	Children Living with Relatives:	144
		Children Living with Non-relatives:	21



Adult Protective Services



Administration Program Expenditures

Being that Columbiana County Department of Job and Family Services is a triple combined agency, fiscal specialists are responsible for the administration of Public Assistance Programs, Child Support Enforcement Activities, and the Public Social Service agency duties.



Administration

Shared	\$ 1,434,826.16
Public Assistance	\$ 2,806,302.73
Social Services	\$ 1,994,511.63
Child Support	\$ 1,425,757.08

Purchased Services

PA/TANF	\$ 687,157.61
Social Services	\$ 76,653.64
Child Support	\$ 339,813.42

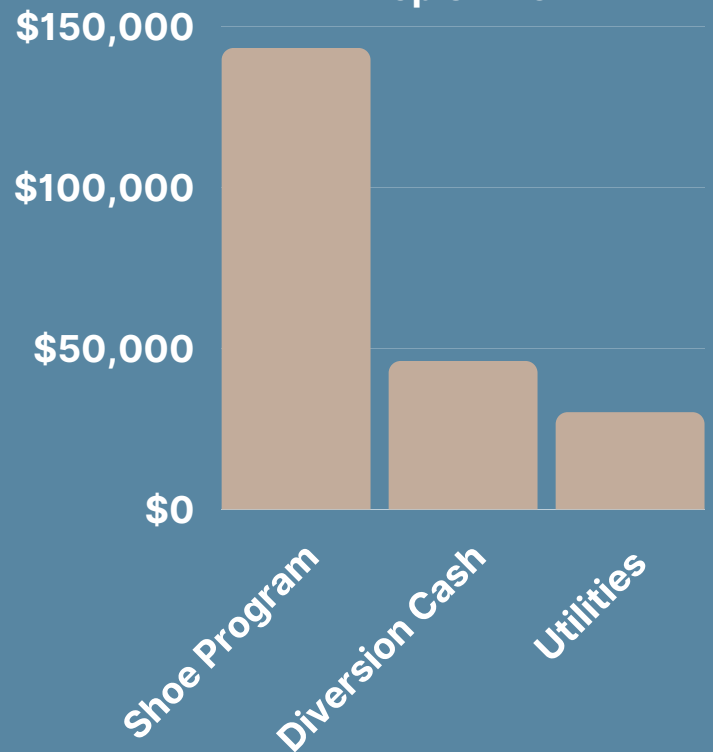
Assistance Expenditures

OWF / TANF	\$ 1,600,779.00
PRC	\$ 295,055.84
SNAP	\$ 43,648,288.00
Medicaid	\$ 262,054,086.00

Grand Total: \$316,363,231.11

County Share of Total (Mandated Share)	\$ 182,773.02
Administration Cost (% of Total)	% 2.4
County Share (% of Total)	% 0.00006

Top 3 PRC

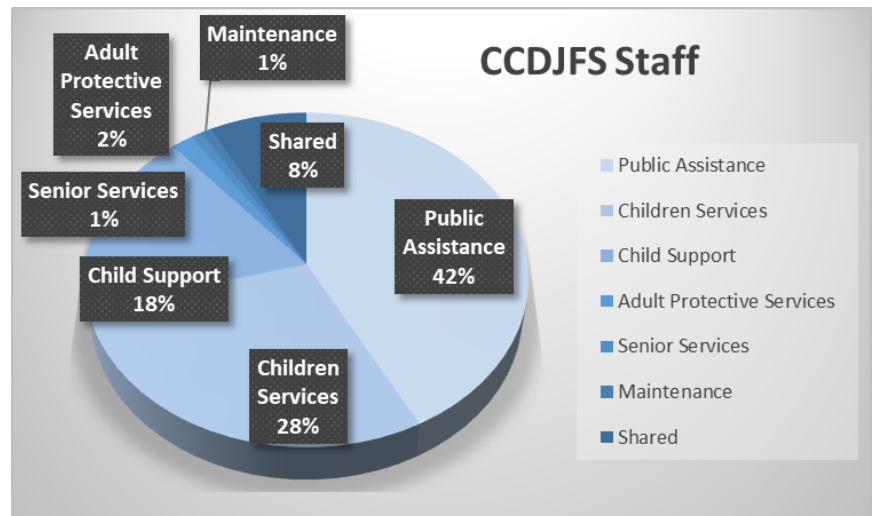


Human Resources

New Hires: 31

Resignations: 20

Retirements: 4





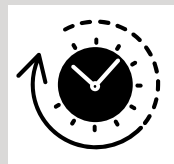
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www.columbianacountyjfs.org



**Monday - Friday
8:00AM - 4:00PM**

CCDJFS

