

ANNUAL REPORT

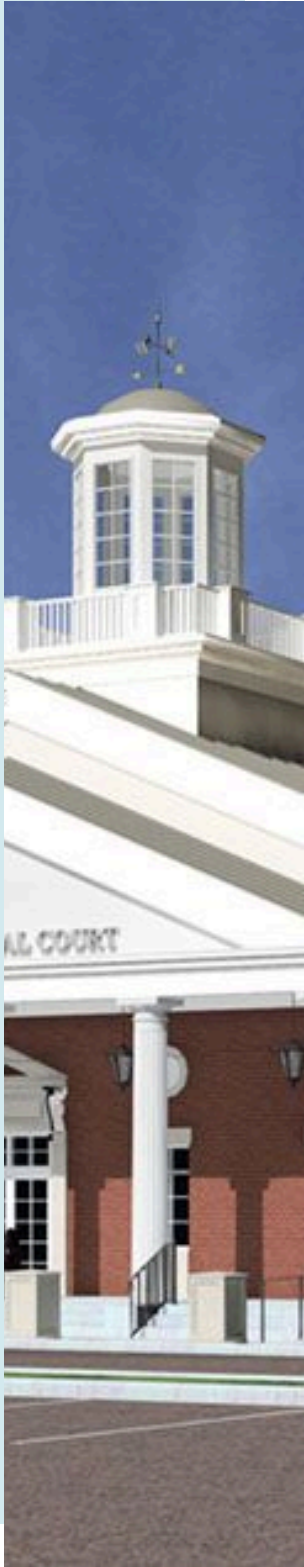
2023

COLUMBIANA COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES



Board of Commissioners

Roy Paparodis
Mike Halleck
Tim Weigle



MESSAGE FROM THE DIRECTOR

“

Serving in my role, leading the Columbiana County Department of Job and Family Services, never seems to be mundane or stagnant. The year 2023 proved to be no different. Being a triple combined agency, which also oversees the Senior Service Levy, is not a small task for those in which it employs. It feels as if the county has been talking about the Public Health Emergency (PHE) for as long as I can remember. Many of us are thankful it ended in 2023, and the return to what is our new normal began. It is obvious that we will never be the normal we once knew. Out of the PHE came new ways to do just about everything, from conducting meetings to finding candidates for hire. Luckily the team of individuals that work for the county did what needed to be done and met state mandates and county needs. Our work will never be done, but returning to a new normal will be energizing and refreshing. It takes a team to make Columbiana County Department of Job and Family Services run smooth, in saying that I wish to thank all of those that allow me to be a part of their team, from the County Commissioners to my fellow employees at JFS. Without the team that I have, JFS could not be as successful, nor could it operate as smooth as it does on a daily basis. I look forward to 2024, another busy yet successful year.

-COUNTY DIRECTOR, RACHEL KETTERMAN

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PUBLIC ASSISTANCE

FOOD ASSISTANCE

Individuals / month: 159,671
Annual Expenditures: \$30,926,440.00

LONG-TERM CARE (LTC)

Long Term Care Facility Residents: 561
Long Term Care Waiver Program: 641

OHIO WORKS FIRST (OWF)

Individuals / month: 6,524
Annual Expenditures: \$1,698,043.00

CHILD CARE

Children Served: 6,477

MEDICAID

Recipients / month: 377,928
Annual Expenditures: \$218,779,104.00

NON EMERGENCY TRANSPORTATION (NET)

Recipients: 3,082
Annual Expenditures: \$815,534.38

FRAUD CONTROL

Referrals Received: 471
New Claims Opened: 146
Intentional Program Violations: 16
Average Caseload: 1,289
Benefit Recovery Collection: \$327,460.11

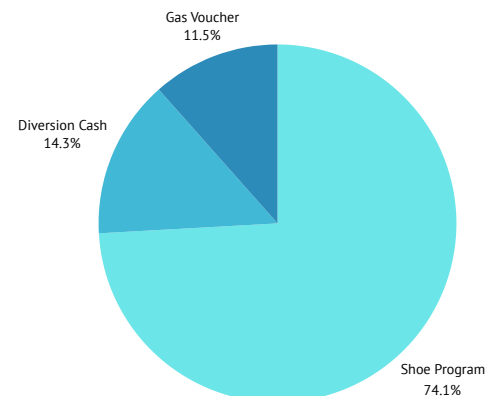


PREVENTION, RETENTION, & CONTINGENCY (PRC)

TOP 3 PRC AREAS OF ASSISTANCE EXPENDITURES

Shoe Program: \$173,331.24
Diversion Cash: \$40,741.66
Gas Voucher: \$27,006.64

Annual PRC Services: \$319,001.16



CHILD SUPPORT ENFORCEMENT AGENCY

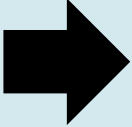
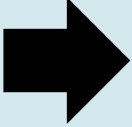
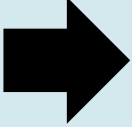
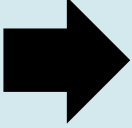
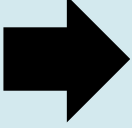


MISSION STATEMENT

The Mission of the Columbiana County Child Support Enforcement Agency is to serve families by diligently and efficiently providing child support services in a respectful, professional, and effective manner.



2023 CHILD SUPPORT ENFORCEMENT AGENCY STATISTICS

	CASES:	8,207
	COLLECTIONS:	\$15,781,111
	PATERNITIES ESTABLISHED:	73
	ORDERS ESTABLISHED:	104
	CHILDREN EMANCIPATED:	394



SOCIAL SERVICES

Reports of known or suspected abuse, neglect, and exploitation can be made by phone, mail, fax or in person at 7989 Dickey Drive Suite 2, Lisbon Ohio 44432. Our phone number is 330-420-6600.

Agency hours are Monday through Friday from 8:00am until 4:00pm
Emergency after hours referrals can be made by calling the Columbiana County Sheriff's Office at 330-424-5715

CHILD PROTECTIVE SERVICES

Columbiana County Department of Job and Family Services is responsible for investigating reports of abused, or neglected children. Report suspected abuse by calling 330-420-6600.

Child Population Columbiana County: 20,137 (Per 2023 Estimated Census)	Annual Cost of Foster Care: \$3,626,850.31
Total Calls: 2,149	Licensed Foster Homes: 17
Investigations: 499	Adoptions: 15
Children Involved with CPS: 1340	Emancipations: 5
Children in Placement: 131	Children Living with Relatives: 137
	Children Living with Non-relatives: 17

ADULT PROTECTIVE SERVICES

Columbiana County Department of Job and Family Services is responsible for investigating reports or alleged abuse, neglect, and exploitation of adults. Report elder abuse by calling 330-420-6600.

Referrals: 432	Exploitation: 134
Investigations: 113	Physical/Emotional Abuse: 55
Self-neglect: 216	Sexual Abuse: 5
Neglect: 83	

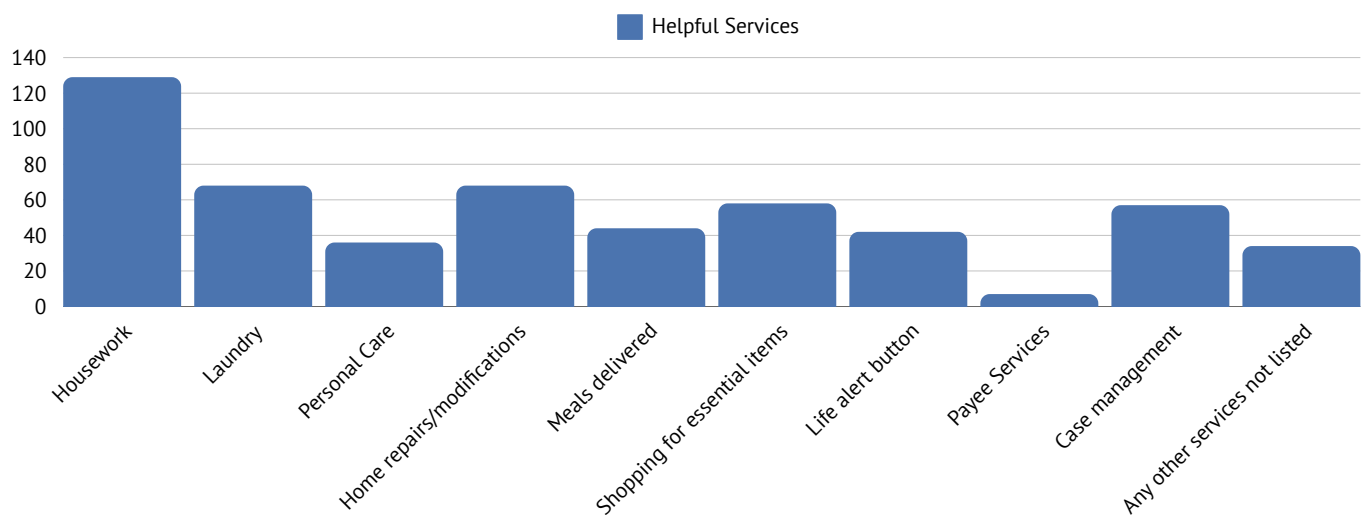
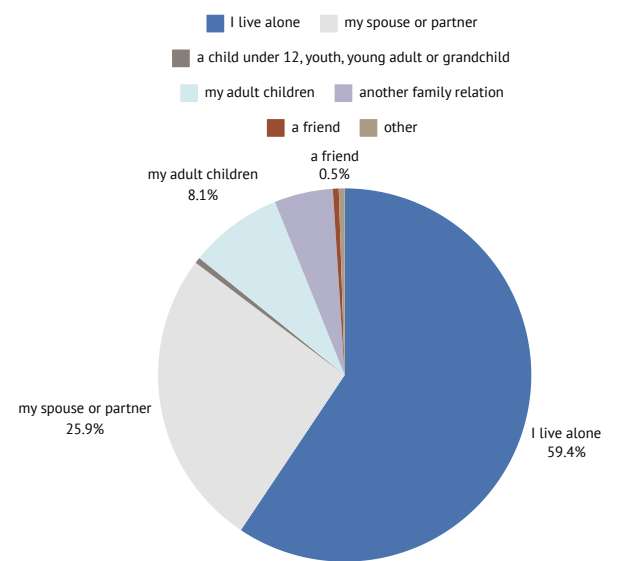
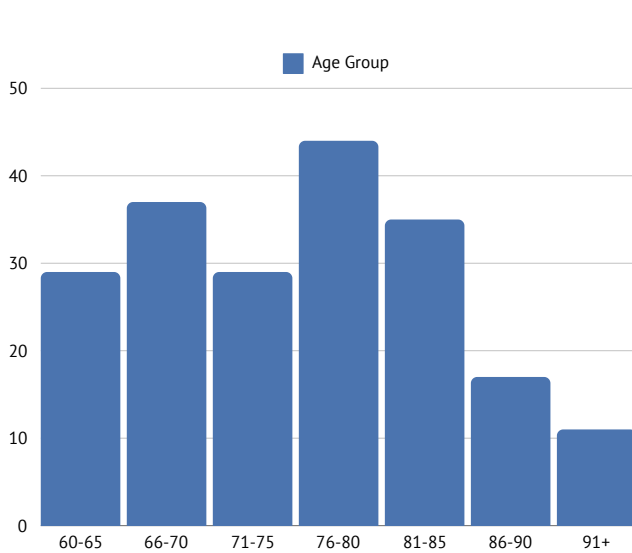
SENIOR SERVICES LEVY

Total Individuals Served in 2023: 566

Levy Dollars Spent: \$724,691.12

HOME VISITS: 607
 ASSESSMENTS: 303
 RE-ASSESSMENTS: 441
 CASE MANAGEMENT HOURS PROVIDED: 6,077.5

2023 COMMUNITY SENIOR NEEDS SURVEY RESULTS





ADMINISTRATION PROGRAM EXPENDITURES

ADMINISTRATION

Shared	\$1,485,017.23
Income Maintenance	\$3,266,683.05
Social Services	\$2,168,177.63
Child Support	\$1,434,842.49

PURCHASED SERVICES

IM / TANF	\$785,711.58
Social Services	\$87,077.09
Child Support	\$321,863.20

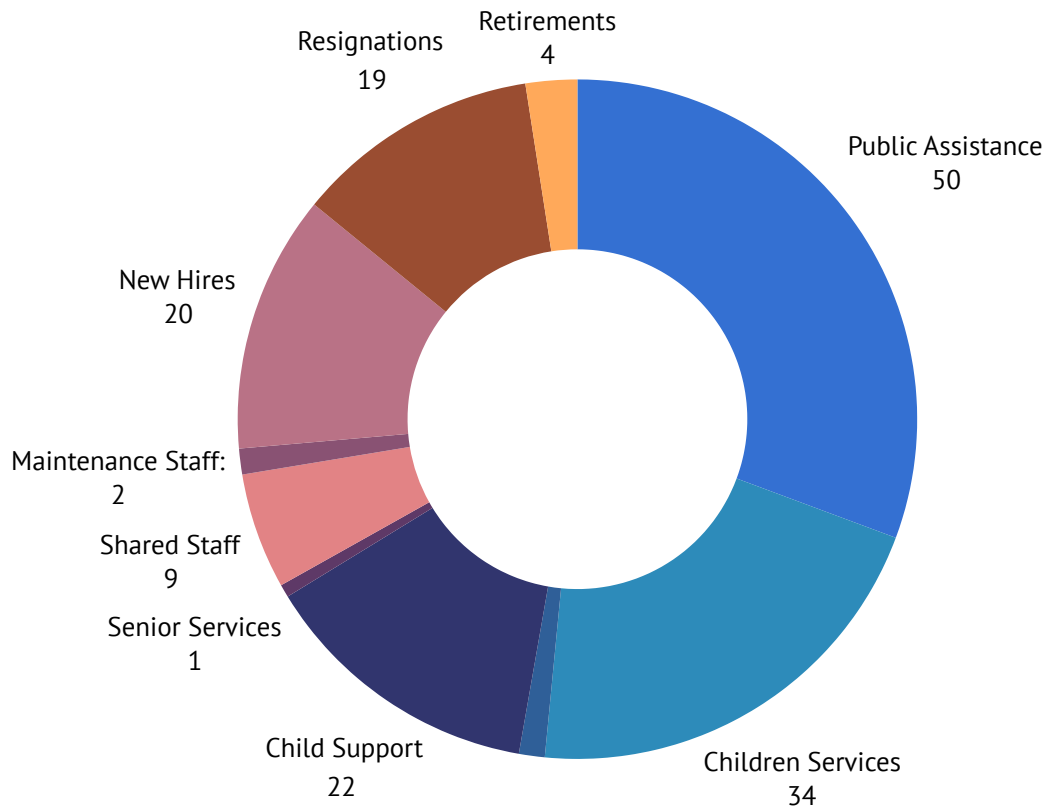
ASSISTANCE EXPENDITURES

OWF / TANF	\$1,698,043.00
PRC	\$319,001.16
SNAP	\$30,926,440.00
Medicaid	\$218,779,104.00

Grand Total	\$261,271,960.43
County Share of Total (Mandated Share)	\$185,212.52

HUMAN RESOURCES

EMPLOYEE STATISTICS : TOTAL STAFF 117



CCDJFS Application for
Employment

